



**The
Property
Institute**

PLEASE RESPECT YOUR PROPERTY MANAGER

They're people too

Our mission is to offer the very best service and we believe that service is never improved through abuse or blame. We adhere to a policy of kindness and believe that we can all do our bit by being considerate and respectful towards one another.

DID YOU KNOW

A property manager is exposed to:

- Threats of violence once a day
- Hate crime once a day
- Physical assault once a week

Help us to help you – we hold a zero tolerance policy

THERE IS NO EXCUSE FOR ABUSE

