



The Voice of the UK Residential Management Profession

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The Property Institute

Raising Standards in Residential Property Management

If you search for ARMA or IRPM, you'll now find The Property Institute (TPI) — the unified voice of the UK's residential property management profession.

This unification strengthens our collective expertise and enables us to set new standards across the sector, representing residential managing agents throughout England, Scotland, and Wales.

TPI is a trusted and credible authority, committed to driving positive change for our members' clients, and residents. We are dedicated to raising standards, promoting best practice, and shaping a more professional, and brighter future for the residential property management industry.

Why Choose An Accredited TPI Member To Be Your Managing Agent

In the UK, the residential leasehold sector is currently not regulated, therefore, anyone can act as a Managing Agent and handle service charges and maintain buildings without qualifications, safety knowledge or expertise.

Therefore, choosing an accredited TPI company member to be your Managing Agent means protection for your property and your money, ensuring the highest standards of service and professionalism.

Find Out How TPI Accreditation Adds Value

What it means for you when your managing agent meets the highest standards...

- **Professional Expertise:** TPI's-accredited company members must have at least two years' experience in residential property management. With access to the latest industry knowledge and a commitment to high standards, they ensure your property is managed by a skilled expert, giving you confidence and peace of mind.
- **Financial Security:** TPI conducts compliance reviews on all our members to ensure they adhere to our best practice standards, reducing the risk of financial mismanagement and providing you with added security.
- **Insurance Protection:** All members have Professional Indemnity Insurance, giving you assurance and protecting you against any negligent advice or inadequate service provided by your Managing Agent, offering you an additional layer of security for your property.
- **Industry Commitment:** TPI members voluntarily undergo compliance reviews, demonstrating their dedication to regulatory standards. You can trust that your managing agent is committed to doing things the right way.
- **Value for money:** With expertise in procurement, TPI's-accredited members ensure services are provided at great value without compromising on quality, giving you the most out of your investment.

Is Your Managing Agent TPI-Accredited? Check now!